

Electronic Acknowledgement Receipt

EFS ID:	1834939
Application Number:	10826160
International Application Number:	
Confirmation Number:	8619
Title of Invention:	Processing service requests for product support with indexed and clustered answer objects
First Named Inventor/Applicant Name:	Hua-Jun Zeng
Customer Number:	22801
Filer:	Brian Gerard Hart/LeAnn Sassman
Filer Authorized By:	Brian Gerard Hart
Attorney Docket Number:	MS1-1892US
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		1892resp.pdf	103326	yes	8

Multipart Description/PDF files in .zip description					
	Document Description		Start	End	
	Amendment - After Non-Final Rejection		1	2	
	Specification		3	6	
	Applicant Arguments/Remarks Made in an Amendment		7	8	
Warnings:					
Information:					
2	Drawings	1892fig1.pdf	48807	no	1
Warnings:					
Information:					
3	Drawings	1892fig3.pdf	36290	no	1
Warnings:					
Information:					
Total Files Size (in bytes):					188423
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